

Sickness Policy

We appreciate many of you may be working parents and that you need to be able to go to work, however if your child is unwell, they are better cared for in their own home with a parent/carer. We are happy to provide care for children with minor coughs and colds but will not care for children who are very unwell, infectious, or running a high temperature. If your child has had a temperature of more than 37.5, they will need to remain away from childcare until they have had a normal temperature for 24 hours.

If your child has had Diarrhoea or Sickness within the last 48 hours please do not bring them, but please call to let us know. They need to be at home for 48 hours from the last bout. We must stick to this rigidly these bugs can be virulent and spread quickly, so we realise it is difficult but please do not ask us to make exceptions this policy is based on guidance from the department of health. Apart from the fact there are other children to consider, some may have newborn siblings at home or vulnerable carers so the potential for danger amongst this group whilst contracting a sickness/diarrhoea bug is huge.

If your child becomes ill whilst in our care, we will make them as comfortable as possible, isolate them from the other children if necessary and reassure them. We will contact you immediately and care for them until you arrive. You need to be able to get to your child within an hour, so please ensure someone would be available to be there ASAP. If we are unable to contact you, we will contact your emergency contacts. Failing that we would then have to refer to our uncollected child policy.

We are happy to administer prescribed medicines (Please see separate medicine policy).

If your child is absent, or goes home early you will still be charged for the full contracted/booked hours as stated in your contract.

We are committed to ensuring that the sickness policy is a living document which is reviewed and updated at least annually